

BALDWIN ESTATE LOCK, IMAGES LOCK AND GENERAL HARDWARE

All products in these categories will ship from the Baldwin distribution center within 2 to 3 weeks from date of order entry.

In addition we are offering an Images Made-to-Stock program. Over 800 Images skus are now made to stock and available for quick shipment. There are no extra charges included with this service. Please see Baldwin's literature Images Made to Stock Sku Listing for the detailed list of skus involved in this program. These skus will be updated every 6 to 12 months.

CABINET HARDWARE, SWITCHPLATES & BATH ACCESSORIES

All products in these categories will ship from the Baldwin distribution center within 2 weeks from date of order entry.

BALDWIN ARCHETYPES AND BALDWIN MULTI-POINT TRIMS

All products in these categories will ship from the Baldwin distribution center within 6 weeks from date of order entry.

FREIGHT AND EXPEDITED FREIGHT:

Orders over \$1000 receive freight prepaid by Baldwin. Baldwin will utilize standard ground transportation unless otherwise indicated. In addition to ground freight Baldwin offers 3 types of expedited freight at the customer's cost. Next Day, Two Day & 3 Day. To request expedited freight just indicate which of the 3 options you prefer. On orders under \$1000 and orders that request expedited freight, the cost of shipping will appear on your invoice.

HOW DO I REQUEST SAME DAY SHIPMENTS?

To receive same day shipment on any of your orders please verify that the items are in stock. This can be done by checking Baldwin Express or calling Baldwin Customer Service. If the item is available, contact Baldwin Customer Service to make us aware that your order is being sent and that it needs to be shipped that day. Orders must be received at Baldwin prior to 11:30 a.m. EST and should be sent to the attention of the Customer Service Representative that you notified. Please note "ship today" on the order and if you want to use expedited freight. i.e. – Next day, Two day, etc.

MINIMUM ORDER SIZE:

Due to cost of order processing and fulfillment the minimum dollar amount for an order placed directly with Baldwin Customer Service is \$250. For orders less than \$250 net customers may either place the order through Baldwin Express, increase the size of the order to at least \$250, or purchase the items through Baldwin's wholesale distribution partners.