

PAGE ARCHITECTURE

PRICE GRID
All items on this page, as well as the occasional complimentary part, priced in one location.

ITEM NUMBER
The base item number. Substitute any available finish number for the "xxx", if appropriate.

FUNCTION
A description of the item, often including dimensions and materials description.

TIER OR FINISH
Pricing Tier shows the price for this item in any finish within the Tier.

WEIGHT
Weight of the item, individually OR by case.

PRODUCT PHOTO AND SPECS
Photo of the product, along with a spec diagram showing dimensions.

POLICY & SPECIFICATIONS

- > **Period Reproductions** - numerous designs have been authentically reproduced from period artifacts to accurately refurbish historic buildings.
- > **American National Standards Institute** - to ensure maximum performance and durability, Baldwin products meet and exceed all specifications and template details as established by the American National Standards Institute. (Standard ANSI A115/ANSI A156)
- > **Certain proprietary products** have been specially developed by Baldwin for the physically handicapped in accordance with the most advanced requirements of the American National Standards Institute. (Standard ANSI A117)
- > **Freight and Expedited Freight** - orders over \$1000 receive freight prepaid by Baldwin. Baldwin will utilize standard ground transportation unless otherwise indicated. In addition to ground freight Baldwin offers 3 types of expedited freight at the customers cost. Next Day, Two Day & 3 Day. To request expedited freight just indicate which of the 3 options you prefer. On orders under \$1000 and orders that request expedited freight, the cost of shipping will appear on your invoice.
- > **How do I Request Same Day Shipments?** - to receive same day shipment on any of your orders please verify that the items are in stock. This can be done by checking Baldwin Express or calling Baldwin Customer Service. If the item is available, contact Baldwin Customer Service to make us aware that your order is being sent and that it needs to be shipped that day. Orders must be received at Baldwin prior to 11:30 a.m. EST and should be sent to the attention of the Customer Service Representative that you notified. Please note "ship today" on the order and if you want to use expedited freight. i.e. - Next day, Second day, etc.
- > **Minimum Order Size** - Due to the cost of order processing and fulfillment, the minimum dollar amount for an order placed directly with Baldwin Customer Service is \$250. Customers submitting orders below this level will be instructed to either increase the size of their order or they will be directed to one of our wholesale partners. Alternatively, orders that do not meet the \$250 minimum requirement may be placed with Baldwin through the Baldwin Express dealer section of www.baldwinhardware.com.
- > **Baldwin Lead-time Policy** -
 - Cabinet Hardware, Switchplates & Bath Accessories**
All products in these categories will ship from the Baldwin distribution center within 2 weeks from date of order entry.
 - Baldwin Archetypes and Baldwin Multi-Point Trims**
All products in these categories will ship from the Baldwin distribution center within 6 weeks from date of order entry.
 - Baldwin Estate Lock, Images Lock and General Hardware**
All products in these categories will ship from the Baldwin distribution center within 2 to 3 weeks from date of order entry.
- In addition we are offering an Images Made to Stock program. Over 800 Images skus are now made to stock and available for quick shipment. There are no extra charges included with this service. Please see Baldwin's literature *Images Made to Stock Sku Listing* for the detailed list of skus involved in this program. These skus will be updated every 6 to 12 months.